Application Statuses

An Application or Maintenance item may have several different statuses depending on where it is in the life cycle.

The following table defines each status and notes if information in corresponding status is viewable and/or editable to users.

Status	Definition
In Progress	Application is being worked on by the Provider or Credentialing Agent (CA). It has not been submitted to DMS for review. • Information can be updated and edited while the application is In Progress.
Submitted	Provider or Credentialing Agent has completed the application and submitted it to DMS, but DMS has not started reviewing the application. • Information cannot be updated nor edited once the application is Submitted.
DMS Review In Progress	Application is being reviewed by DMS staff. Three possible outcomes: - Approved - Denied - Return to Provider (DMS has determined additional information is required to make a decision) • Information cannot be updated nor edited when the application is under DMS Review in Progress.
Approved	DMS has completed their review and assigned the Provider a Medicaid ID. • Information cannot be updated nor edited once the application has been Approved.
Update Accepted	DMS has approved the changes made during a Maintenance or Revalidation.

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Denied	DMS has rejected the New Enrollment application. The application cannot be updated, and the user will have to start over. • Information cannot be updated nor edited once the application Denied.
Update Not Accepted	DMS rejected the changes made during a Maintenance or Revalidation.
Withdrawn	The application has been removed from the New Enrollment or Maintenance process. The application cannot be restarted. • Information cannot be updated nor edited once the application has been Withdrawn.
Abandoned	Application was not submitted to DMS within 120 days of starting the application or from when it was returned for corrections.
Return to Provider (RTP)	DMS has returned the application to the Provider/CA for more information, clarification, or corrections. Provider/CA can resubmit to DMS once changes have been made. • Information should be updated and edited while the application is in Return to Provider and resubmitted in 15 days.

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For further assistance with navigation, invitations, or account creation please contact the Partner Portal Technical Support Center at 877-838-5085. Select option 1 and option 1, again, to speak with a customer service representative.

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